

## **AKCOME Solar Mounting System**

### **Warranty**

AKCOME Metals Technology (Suzhou) Co., Ltd. (AKCOME) warrants to the original purchaser ("Purchaser") of product(s) that it manufactures ("Product") at the original installation site that the Product shall be free from defects in material and workmanship for a period of ten (10) years, from the earlier of 30 days after the purchase of the Product by the original Purchaser. The products service life is 25 years without replacing the main parts with regular maintenance each year after installation, including anti-rust inspection, fastening of fixings and replacing defective fixings and so on. Products will be considered accepted by customer unless written notice to the contrary is given to AKCOME within thirty (30) days of receiving the products.

This Warranty does not cover damage to the Product that occurs during its shipment, storage, or installation.

This Warranty shall be VOID if installation of the Product is not performed in accordance with AKCOME's written installation instructions, or if the Product has been modified, repaired, or reworked in a manner not previously authorized by AKCOME IN WRITING, or if the Product is installed in an environment for which it was not designed. AKCOME shall not be liable for consequential, contingent or incidental damages arising out of the use of the Product by the Purchaser under any circumstances.

If within the specified Warranty period the Product shall be reasonably proven to be defective, then AKCOME shall promptly repair or replace the defective Product, or any part thereof, with dual negotiation. Such repair or replacement, after being proven to effectively remedy the aforesaid defects, shall completely satisfy and discharge all of AKCOME's liability with respect to this limited

Warranty. Under no circumstances shall AKCOME be liable for special, indirect or consequential damages arising out of or related to use by Purchaser of the Product.

The original purchaser must retain original purchase receipt for proof of purchase as a condition precedent to warranty coverage. To receive in-warranty service, the defective product less than 10% of the kind must be received no later than one (1) week after the end of the warranty period, while the defective product more than 10% of the kind will be checked by AKCOME on site.

AKCOME is not responsible for loss or damage to products owned by customer and located on AKCOME's premises caused by fire or other casualties beyond AKCOME's control. This warranty is in lieu of all other warranties expressed or implied.